



LEISURE FREQUENTLY ASKED QUESTIONS

We are staying in the hotel, do we have to pay to use the leisure facilities?

As a hotel resident, you get full access to our leisure facilities from check in, until check out. We open 6am-11pm, 7 days per week.

I have a medical condition, can I still use the facilities?

Everyone is welcome to use the facilities. We would advise to let a member of staff know of your injury or medical condition upon arrival.

Are towels provided?

Yes, towels are complimentary during your visit.

Are lockers provided?

Yes, lockers are available. The lockers are a digital code. Please note, however, that Wave Spa does not accept any liability for loss, theft or damage to possessions.

Can I buy food?

Yes, The Juice Bar in Wave and 1269 bar and grill in the hotel have a varied selection of food & drinks throughout the day. Should you wish to dine at a specific time, please advise a member of the team on arrival.

Can I use the facilities if I am not a hotel resident?

You can pay for a daily pass to use the leisure facilities or you can become a member.

Can we bring in our own food & drink?

All food and drinks must be purchased with Crowne Plaza, Wave Spa.

Are we able to drink at the poolside?

Guests are welcome to relax with a drink at the poolside however, in the interest of safety, alcohol or glass containers are not permitted at the poolside.